

ADVANING 60-DAY LIMITED MANUFACTURER'S WARRANTY FOR CERTIFIED RECONDITIONED PRODUCTS

LIMITED WARRANTY FOR CERTIFIED RECONDITIONED PRODUCTS COVERS THE FOLLOWING

Advaning's warranty provides coverage for all of its original Advaning products that are sold and installed within all 50 states of the United States of America. Said warranty ensures Advaning's Certified Reconditioned awning and shade products, to be free of defects in either materials or in workmanship not previously specified at the time of purchase. This warranty only applies to the original consumer (eg. individual or party who purchased the product directly from the supplier, Advaning). The warranty is valid for the duration of the first 60-days from the date of purchase. Any defects or issues presented to Advaning within the warranty period will be promptly handled by Advaning Customer Service and resolved within a reasonable timeframe.

The supplier's entire awning framework, including the extruded and die cast component parts, springs and cables are covered under the limited warranty. Should the purchaser notify the supplier (Advaning) within the sixty (60) days period from the date of the original purchase and after deemed defective by Advaning will the case be resolved by the following

- A. Defective component replacement (shipping charges may apply).
- B. Discount from the purchase price via reimbursement.

Powder coated finishes and painted finishes are excluded and are NOT covered under this limited warranty.

ANY MODIFICATIONS OR ALTERATIONS TO THE PRODUCT WILL VOID THIS WARRANTY.

ADVANING, INCLUDING ITS SUBSIDIARIES AND AFFILIATES SHALL NOT BE RESPONSIBLE IN ANY MANNER WHATSOEVER FOR INJURY, DEATH OR DAMAGE TO PROPERTY AS A RESULT OF THE INTENTIONAL OR ACCIDENTAL MISUSED FOR PURPOSES FOR WHICH THE PRODUCT WAS NOT DESIGNED FOR.

WARRANTY LIMITATION AND EXCLUSION

The warranty will be in effect once the awning is fully paid for.

Advaning is not responsible for damages due to faulty modifications, installation, carrier damage, or re-installation.

Advaning assumes no liability for damages sustained to any structure to which the awning is attached, or to any properties located beneath or adjacent to said structure. This limited warranty does not cover damage from ice, snow, hail, high winds, vandalism, neglect, improper use, or any natural disasters. This limited warranty does not cover degradation due to salt corrosion, oxidation, and chipping or peeling of the paint.

PROBLEMS AND WARRANTY CLAIMS

If you experience a problem with your Advaning Certified Refurbished product, please contact Advaning Customer Service by phone Monday through Friday 8:00AM – 4:00PM Pacific Standard Time at 1-855-574-0158 or email us at service@advaning.com.

Prior to contacting Advaning via phone or email for warranty claims, please have your model name/number, serial/lot number, original proof of purchase, and a description of difficulty, malfunction and/or other perceived

product failure ready for our Customer Service team to assess. If any issues arise where a full return is needed, Advaning will issue a Return Merchandise Authorization ("RMA") number providing that the claim meets the terms of Advaning's warranty return policy. For more information on returning a RMA product, please see Advaning Return Policy or contact Advaning Customer Service Department at (855) 574-0158.

All work on an RMA product will be carried out by Advaning or its authorized agents and will not extend the warranty coverage period beyond the thirty (60) days from the original date of purchase. Any work done by a third party or non-authorized Advaning agent will void this warranty.

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE GIVEN, ANY AND ALL LIABILITY FOR BREACH OF ANY IMPLIED WARRANTY OR WARRANTY CREATED BY LAW IS DISCLAIMED.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

UNDER NO CIRCUMSTANCES SHALL ADVANING, INCLUDING ITS SUBSIDIARIES AND AFFILIATES BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES WITH RESPECT TO ECONOMIC LOSS, INJURY, DEATH OR PROPERTY DAMAGE, WHETHER AS A RESULT OF BREACH OF THIS WARRANTY, NEGLIGENCE OR OTHERWISE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you in whole or in part. This warranty gives you specific legal rights. You may also have other rights that vary from state to state.

WHAT IS NOT COVERED BY THE ADVANING LIMITED WARRANTY

This warranty is non-transferable and does not cover product purchases from the initial buyer to a third party. This warranty does not cover incidental damages, such as loss of time, loss of use, or installation costs of defective, repaired or replaced product. This warranty does not cover product that has been damaged or rendered defective as a result of:

- (a) Neglect, abuse or misuse.
- (b) Modification of the original product.
- (c) Improper use or installation using products not manufactured by Advaning.
- (d) Service provided by anybody other than Advaning.
- (e) Abnormal mechanical or environmental conditions.
- (f) Unusual physical or electrical stress -including failure or fluctuation of electrical power, lighting, static electricity, fire, tornadoes, or other natural disasters.

SHIPPING DAMAGE CLAIM:

On the occasion of a damage claim, the end user must contact Advaning and the delivering freight carrier within 3 days of signing for the delivery in order to make a claim. Failure to report freight damage and missing parts in a timely manner and in accordance to the carrier's guidelines may result in you incurring all costs. Likewise, there are 5 days from the time of delivery to report missing parts to Advaning.

For more information, please contact our corporate office.

ADVANING CUSTOMER SERVICE CENTER

Toll Free (US): (855) 574-0158

Email: service@advaning.com

Monday through Friday

8:00 am to 4:00 pm (Pacific Standard Time)